



Connecting your Care: Improving how we use your information

What do we mean by “Connecting your Care”?

We are working with South West London Health and Care Partnership to improve the way we connect your care across south west London. Soon, health and care professionals will be able to access your records from other NHS services when you need them to. This will make it quicker and easier for you when you visit your GP or hospital.

At the moment, each care organisation has a different system for managing your records, and there is no way for the information to be shared electronically when it is needed by the team looking after you.

Connecting your Care means that people involved in your care such as your GP, hospital doctors, nurses and pharmacists will be able to immediately see important information about you through a secure system, to help them make the best decisions about your care.

In the future, we will also be working with other health and social care providers across south west London to share a more detailed care record for you, which will include the treatment you receive from other organisations, including other local hospitals, community, mental health and social care services. This will allow everyone involved in your care to be able to make the best decisions for your treatment.

Do I have a choice?

If you are happy for your information to be shared in this way, then you don't need to do anything. The Connecting your Care system will be phased in over the next few months.

If you do not want your information to be shared, you have the right to opt-out by visiting www.swlondon.nhs.uk/connectingyourcare and downloading the opt-out form. You can also pick up an opt-out form from your GP practice or the Patient Advice and Liaison Services (PALS) at your local hospital.

Want to find out more?

To find out more please check out our website at www.swlondon.nhs.uk/connectingyourcare. You can also email us at: connectingyourcare@swlondon.nhs.uk; leave a message for us to call you on 0203 668 3100; and you can write to us at: Freepost SWL CONNECTING YOUR CARE.